

# CBSE | DEPARTMENT OF SKILL EDUCATION

## TOURISM (SUBJECT CODE: 806)

Blue-Print for Sample Question Paper for Class XII (Session 2023-2024)

Max. Time: 3 Hours

Max. Marks: 60

### PART A - EMPLOYABILITY SKILLS (10 MARKS):

UNIT NO.	NAME OF THE UNIT	OBJECTIVE TYPE QUESTIONS	SHORT ANSWER TYPE QUESTIONS	TOTAL QUESTIONS
		1 MARK EACH	2 MARKS EACH	
1	Communication Skills- IV	1	1	2
2	Self-Management Skills- IV	2	1	3
3	Information and Communication Technology Skills- IV	1	1	2
4	Entrepreneurial Skills- IV	1	1	2
5	Green Skills-IV	1	1	2
<b>TOTAL QUESTIONS</b>		<b>6</b>	<b>5</b>	<b>11</b>
<b>NO. OF QUESTIONS TO BE ANSWERED</b>		<b>Any 4</b>	<b>Any 3</b>	<b>07</b>
<b>TOTAL MARKS</b>		<b>1 x 4 = 4</b>	<b>2 x 3 = 6</b>	<b>10 MARKS</b>

### PART B - SUBJECT SPECIFIC SKILLS (50 MARKS):

UNIT NO.	NAME OF THE UNIT	OBJECTIVE TYPE QUESTIONS	SHORT ANS. TYPE QUES.- I	SHORT ANS. TYPE QUES.- II	DESCRIPTIV E/ LONG ANS. TYPE QUESTIONS	TOTAL QUESTIONS
		1 MARK EACH	2 MARKS EACH	3 MARKS EACH	4 MARKS EACH	
1	Introduction to travel and tour operation business	4	1	-	1	6
2	Operation of travel agency	4	-	1	-	5
3	Transport network	4	1	-	-	5
4	Itinerary planning	4	1	-	1	6
5	Tour packaging and programming	4	1	-	1	6
6	Package tour costing	4	-	1	1	6
7	Government and professional bodies	4	-	1	1	6
8	Global distribution system	4	1	-	-	5
<b>TOTAL QUESTIONS</b>		<b>32</b>	<b>5</b>	<b>3</b>	<b>5</b>	<b>45</b>
<b>NO. OF QUESTIONS TO BE ANSWERED</b>		<b>26</b>	<b>Any 3</b>	<b>Any 2</b>	<b>Any 3</b>	<b>34</b>
<b>TOTAL MARKS</b>		<b>1 x 26= 26</b>	<b>2 x 3 = 6</b>	<b>3 x 2 = 6</b>	<b>4 x 3 = 12</b>	<b>50 MARKS</b>

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## TOURISM (SUBJECT CODE: 806)

### Sample Question Paper for Class XII (Session 2023-2024)

Max. Time: 3 Hours

Max. Marks: 60

#### General Instructions:

1. Please read the instructions carefully.
2. This Question Paper consists of **24 questions** in two sections – Section A & Section B.
3. Section A has Objective type questions whereas Section B contains Subjective type questions.
4. **Out of the given (6 + 18 =) 24 questions, a candidate has to answer (6 + 11 =) 17 questions in the allotted (maximum) time of 3 hours.**
5. All questions of a particular section must be attempted in the correct order.
6. **SECTION A - OBJECTIVE TYPE QUESTIONS (30 MARKS):**
  - i. This section has 06 questions.
  - ii. There is no negative marking.
  - iii. Do as per the instructions given.
  - iv. Marks allotted are mentioned against each question/part.
7. **SECTION B – SUBJECTIVE TYPE QUESTIONS (30 MARKS):**
  - i. This section contains 18 questions.
  - ii. A candidate has to do 11 questions.
  - iii. Do as per the instructions given.
  - iv. Marks allotted are mentioned against each question/part.

## SECTION A: OBJECTIVE TYPE QUESTIONS

<b>Q. 1</b>	<b>Answer any 4 out of the given 6 questions on Employability Skills (1 x 4 = 4 marks)</b>	
<b>i.</b>	Which one of the following is not a Kind of Sentence? A) Declarative B) Interrogative C) Interjective D) Exclamatory	<b>1</b>
<b>ii.</b>	_____ is used to find the minimum of the values in the given range of cells A) MIN B) MAX C) COUNT D) AVERAGE	<b>1</b>
<b>iii.</b>	Understanding of one's own needs, desires, habits, traits, behaviors and feelings can be termed as _____ A) Self-motivation B) Self awareness C) Self-management D) Self realization	<b>1</b>
<b>iv.</b>	Who is a green collar worker?	<b>1</b>
<b>v.</b>	A _____ is an electronic document used to store data in a systematic way and perform calculations just like an expense sheet. A. spreadsheet B. worksheet C. workbook D. name box	<b>1</b>
<b>vi.</b>	Entrepreneurial competencies cannot be developed through A) Training B) Guidance in a budding entrepreneur C) Experience D) Gambling	<b>1</b>

<b>Q. 2</b>	<b>Answer any 5 out of the given 7 questions (1 x 5 = 5 marks)</b>	
<b>i.</b>	Write the names of any two GDS Based online travel agency.	<b>1</b>
<b>ii.</b>	Freight transportation by waterways is highly underutilized in _____ compared to other major countries. A) India B) United States C) China D) European Union	<b>1</b>
<b>iii.</b>	Define luxury coach service.	<b>1</b>
<b>iv.</b>	Which one of the following is not a part of the Chain of Distribution in the travel and Tourism business? A. Retailers B. Workers C. Wholesalers D. Consumers	<b>1</b>
<b>v.</b>	Write the main function of travel agency.	<b>1</b>
<b>vi.</b>	Expand the term USDOT.	<b>1</b>

<b>vii.</b>	Which cost includes advertising, sales, promotions and publicity? A. Direct cost B. Indirect cost C. Variable cost D. Fixed cost	
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<b>Q. 3</b>	<b>Answer any 6 out of the given 7 questions (1 x 6 = 6 marks)</b>	
<b>i.</b>	Write the full form of IBM.	<b>1</b>
<b>ii.</b>	Name any two types of tour itineraries.	<b>1</b>
<b>iii.</b>	In _____ delta airlines announced a zero-commission base for USA and Canada A. 2002 B. 2003 C. 2004 D. 2005	<b>1</b>
<b>iv.</b>	The full form of FIT is A. Free independent travel B. Free independent tour C. Free independent traveler D. Free independence tour	<b>1</b>
<b>v.</b>	_____ promote tours to foreign destinations. A. Outbound tour operator B. Domestic tour operator C. Inbound tour operator D. Tour operator	<b>1</b>
<b>vi.</b>	_____ pricing is generally printed in the tour brochures for the forthcoming season A. rack rate pricing B. Per unit pricing C. Per season pricing D. Seasonal pricing	<b>1</b>
<b>vii.</b>	Define IATO	

<b>Q. 4</b>	<b>Answer any 5 out of the given 6 questions (1 x 5 = 5 marks)</b>	
<b>i.</b>	SABRE stands for A. Semi-Automatic Business-Related Environment B. Semi-Automatic Business Response Environment C. Semi-Automatic Best Research Environment D. Semi-Automatic Business Research Environment	<b>1</b>
<b>ii.</b>	Efficient transport system provides _____ opportunities in tourism business. A. Economic B. Social C. Mental D. Economic and social	<b>1</b>
<b>iii.</b>	What do you mean by freedom tour?	<b>1</b>
<b>iv.</b>	POSD stands for A. Point of service delivery B. Point of service department C. Point of sale department D. Point of sale delivery	<b>1</b>

<b>v.</b>	_____ cost includes porter age charges at airport and railway stations, tips at hotel and airports, entrance fees, insurance premiums, gifts and welcome dinners A. Implicit cost B. Explicit cost C. Miscellaneous cost D. Cost	<b>1</b>
<b>vi.</b>	AAA is an example of _____ travel agency in USA. a. Mega b. minor c. major d. multi	<b>1</b>

<b>Q. 5</b>	<b>Answer any 5 out of the given 6 questions (1 x 5 = 5 marks)</b>	
<b>i.</b>	Accommodation is an important component of package tour and it constitutes almost _____ of package. A. Half B. One Fourth C. One Third D. One sixth	<b>1</b>
<b>ii.</b>	Which of the following is not a major GDS System? A. Amadeus B. SABRE C. USDOT D. Galileo	<b>1</b>
<b>iii.</b>	Which activity is NOT involved in ASTA? A. Industry and consumer affair B. Education C. Pricing D. consumer awareness	<b>1</b>
<b>iv.</b>	_____ pricing strategy is used to make over the cost in order to reach breakeven point A. Consumer based B. Competition based C. Cost based D. Marginal	<b>1</b>
<b>v.</b>	Name the first Indian travel agency that organized group tours abroad and in India for Indian travelers?	<b>1</b>
<b>vi.</b>	Which of the following was the outbound package tour for Indian customers organized by Cox & Kings? A. World famous tour B. Duniya Dekho C. Hamara desh D. Our World	<b>1</b>

<b>Q. 6</b>	<b>Answer any 5 out of the given 6 questions (1 x 5 = 5 marks)</b>	
<b>i.</b>	The airbus A320, with a range of 3,700 km, and its Boeing equivalent, the B-737, are designed to service destinations within a continent fall under which of the following category of aircrafts? A. Short range aircraft B. Medium range aircraft C. Long range aircraft D. Air cargo aircraft	<b>1</b>
<b>ii.</b>	Though National Highways constitute only about 1.7% of the road network but they carry about _____ of the total road traffic. A. 70% B. 30% C. 55% D. 40%	<b>1</b>
<b>iii.</b>	_____ is committed to encouraging and assisting in the development of tourism and travel industry throughout pacific Asia A. PATA B. ASTA C. TAAI D. IATO	<b>1</b>
<b>iv.</b>	This itinerary emphasis on the basic things that the tourist need & want to know relating to all the aspects of the tour. A. Tour Manager's itinerary B. Tourist itinerary C. Vendor's itinerary D. Tour Escort itinerary	<b>1</b>
<b>v.</b>	The oldest travel agency in North America is _____	<b>1</b>
<b>vi.</b>	Which of the following is NOT the essential pre-requisites for Domestic Tourism Development? A. SUVIDHA B. SURAKSHA C. SOOCHNA D. SAMARTH	<b>1</b>

## **SECTION B: SUBJECTIVE TYPE QUESTIONS**

**Answer any 3 out of the given 5 questions on Employability Skills (2 x 3 = 6 marks)**

**Answer each question in 20 – 30 words.**

Q. 7	Entrepreneurs must be aware of the barriers to gain entry into the industry. Explain any two barriers to becoming an entrepreneur.	2
Q. 8	Enlist the steps to protect spreadsheet with password.	2
Q. 9	Enlist any two benefits of green jobs.	2
Q. 10	Distinguish between Paranoid and Schizoid personality disorder?	2
Q. 11	Expand 'RESPECT' in active listening.	2

**Answer any 3 out of the given 5 questions in 20 – 30 words each (2 x 3 = 6 marks)**

Q. 12	What do you understand by GDS?	2
Q. 13	"Cruise is like floating resorts." Justify it by giving any two points.	2
Q. 14	What is ACRISS? Explain its car classification coding system.	2
Q. 15	"Travel agencies are known as image builders of the country" Explain.	2

Q. 16	Name the package tour which is conducted for employees as incentive or tangible reward. Discuss any two points.	2
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Answer any 2 out of the given 3 questions in 30– 50 words each (3 x 2 = 6 marks)

Q. 17	A package tour includes so many costs. List out any six cost components of package tour.	3
Q. 18	Kavita wants to become famous travel agent in Andaman and Nicobar Island. Elucidate the various tasks dealt by her.	3
Q. 19	Write a short note on the international professional body which promotes youth mobility in tourism. (state any three points)	3

Answer any 3 out of the given 5 questions in 50– 80 words each (4 x 3 = 12 marks)

Q. 20	If Ravi arranges his own travel plans, a travel itinerary is a key component of staying organised and being able to maximize his vacation time. What are the different things to be considered while preparing an itinerary?	4
Q. 21	"The elements of a package tour determine the sale of package tour in the travel market". Describe any four elements of a package tour which upgrade the sale of package tour.	4
Q. 22	Divya is a tour manager of XYZ travel company, she wants to take help in preparation of tour costing from some other tour operating company but as we all know that the method of calculating the cost largely vary from one tour operating company to other so how will she do tour costing?	4
Q. 23	The professional bodies have diversified areas to perform. List out the main functions of UFTAA. (Any 4)	4
Q. 24	Enumerate the vertical integration system in travel and Tour business.	4